

SIRCOMM JOINT POWERS BOARD

September 19, 2019

Room 2151 Tiger Dr.

**JCSO Training
Jerome, ID 83338**

Those in attendance:

Commissioner Mark Bolduc, Gooding County
Commissioner Charlie Howell, Jerome County
Commissioner Rebecca Wood, Lincoln County (via Conference Line)
Dave Benefiel, SIRCOMM
Mariann Schiewe, SIRCOMM
Susan Tenney, CPA
Kristy Churchman, Interim Deputy Director, SIRCOMM
Cameron Dirks, Rock Creek Fire
Chief Mike Harrison, Jerome City Fire
Rebecca Simpson, Director, SIRCOMM
George Oppedyk, Jerome Co. Sheriff's Office
James Pennington, Magic Valley Paramedics
Dan Shawver, Magic Valley Paramedics
Don Newman, Twin Falls Co. Sheriff's Office
Scott Bishop, Twin Falls Co Sheriff's Office

Meeting called to order 0905 hrs.

- 1. Public Comment: None**
- 2. Correspondence: None**
- 3. Current Fiscal Statement/Invoices Presented for Payment:**

A motion was made by Commissioner Howell to approve payment of invoices as presented. Commissioner Bolduc second, all in favor, motion carried.

- 4. Approval of the Minutes from September 5, 2019:**

Commissioner Howell made a motion to accept the minutes as presented from September 5, 2019. Second by Commissioner Wood, all in favor, motion carried.

5. Zuercher "Field OP's Proposals: Director Simpson stated that for SIRCOMM to purchase the "Field Ops" function from Zuercher, the cost for 48 users in Gooding, Jerome and Lincoln Counties would be \$19,780.00 including the individual subscription fees of \$360 per unit as well as a \$2,500 configuration fee. There would be an annual maintenance fee of \$17,280.00 to be divided by the users.

A discussion entailed and it was agreed that SIRCOMM will pay for the initial implementation and the first year subscription, but the individual counties will be responsible for subsequent yearly subscriptions after that. Twin Falls already has 10 units which are not included in this agreement.

Commissioner Howell made a motion to enter into agreement with all for the purchase of the Zuercher Field Ops Program for \$19780.00, with SIRCOMM paying for the program and set up fees and the first year's fees for the 10 units in Lincoln County, 16 units in Gooding County and 22 Units in Jerome County. Each County will pay for their individual subscriptions thereafter. Commissioner Wood second, all in favor, motion carried.

6. Action Item- CSI Incentive Offers: The Director shared a copy of the Tuition payback agreement of \$625.00. The agreement states that the student must be hired at by SIRCOMM; complete the hiring process as well as 30 days of a probationary period after receiving the reimbursement. If termination of the employee occurs for any reason within 12 months of the paycheck date, the student will pay back the entire \$625.00.

A motion to accept the tuition payback offer as presented by Director Simpson in the amount of \$625.00 to any student graduate from the CSI 911 Dispatch Class following the terms of presented agreement by Commissioner Howell. Second by Commissioner Wood, all in favor, motion carried.

A discussion entailing several other options to be considered will be addressed at the next board meeting.

7. Center Report: Sgt. Benefiel reported that Century Link had been on site along with Ben Stephenson and Mike from Intermountain Communications configuring the cabling system and will hopefully be able to finish today. New keyboards and larger monitors have been ordered and will be installed when they arrive, and the intercom system between SIRCOMM and Twin Falls City is in the final stages of completion. He also stated that he is working with outside agencies that are interested in the old surplus radio equipment on hand at SIRCOMM and he will be compiling a list for the Board to review for possible sale to other government entities needing the old equipment no longer needed or being used at SIRCOMM. Pricing and regulations on movement of the old equipment will be researched by Sgt. Benefiel and the Director with findings to be presented at a future meeting.

Commissioner Wood asked if any progress had been made on the radios and towers. Sgt. Benefiel stated that Intermountain Communications had acknowledged there is an issue at Hagerman and that the 9400 Radio equipment had arrived and that would be their next project.

7. Center Update:

a. Staffing: Director Simpson reported that one part time employee had been hired and another was awaiting fingerprint results. Interviews have been scheduled for September 24th. There were many applications and six will be interviewed with three moving into the hiring process. It would be several months before they would be fully trained, so full staffing is still a ways off.

Commissioner Howell asked Interim Deputy Director Churchman to share her view regarding the current staffing situation. Ms. Churchman brought it to the Board's attention that three SIRCOMM Dispatchers were interviewing for jobs with Twin Falls City, thus putting even more pressure on the current staff. When questioned as to if higher wages was the only issue, she stated there were

many issues including stress, the higher wages elsewhere, mandatory call, mandatory overtime, child care and sickness. A long discussion entailed with concern from all present noted. The Board asked all present to brainstorm on employment hiring and retaining incentives at SIRCOMM such as a longevity bonus, raising wages, an on-call program and other ideas, and this topic is to be addressed at the next meeting. It was also suggested that private exit interviews be conducted to assist in gathering usable information for the future.

b. EMD Update: Director Simpson stated that she had attended the demos for Power Phone & Pro QA and was leaning towards Power Phone for the new EMD Software. Twin Falls City currently uses Power Phone and Dr. Kraal would prefer both centers use the same program. The quote for Power Phone was coming in at \$52,220 including software and training with an annual maintenance fee of \$6200.00

Next Meeting: October 10th, 2019 0900hrs @JCSO

Executive Session: 1018hrs

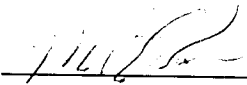
a. Idaho Code 74-206 (1) (a) & (b) Consider Personnel

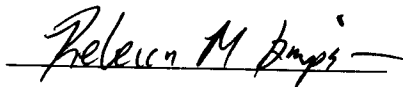
Out of Executive Session at 1038hrs No decisions made.

Meeting Adjourned

Chairman Mark Bolduc

Director Rebecca Simpson





Date 10/10/19

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