

SIRCOMM

Joint Powers Board Meeting

January 12th, 2017

CSI Jerome Center

104 West Main, Jerome, ID 83338

Those in attendance:

Commissioner Howell-Jerome County

Commissioner Bolduc-Gooding County

Commissioner McConnell-Lincoln County

Commissioner Johnson-Twin Falls

Director Moore-Director SIRCOMM

Kristy Churchman, SIRCOMM

Mariann Schiewe-Admin. SIRCOMM

Adam Missler-EIS

Diane Barclay-EIS

Capt. Tim Miller-Twin Falls County Sheriff's Office

Fire Chief Casey Kelley, Shoshone Fire Dept.

J. P. McDonnell-Twin Falls Police

Capt. Brent Hilliard-Twin Falls County Sheriff's Office

Sheriff Tom Carter-Twin Falls County Sheriff's Office

Blaine Patterson-Magic Valley Paramedics & Air St. Luke's

James Pennington-Magic Valley Paramedics

Commissioner McConnell called the meeting to order at 0901 hours

Introductions were made around the table and the meeting continued.

- **1. Public Comment-None**
- **2. Correspondence-None**
- **3. Election of Chairman and Vice-Chairman:**
Commissioner Howell Nominated Commissioner Bolduc for the office of
Chairman of the Board. Commissioner Johnson second. Nominations
ceased. A vote was taken. All in favor, motion carried.

Commissioner McConnell nominated Commissioner Johnson for the office of Vice-Chairman of the Board. Commissioner Bolduc second. Nominations ceased. A vote was taken. All in favor, motion carried.

- **4. Approval of the minutes from December 13th Joint Powers Board Meeting:**

After reviewing the minutes a **motion was made to accept the minutes as they stand by Commissioner Howell and seconded by Commissioner Johnson. All in favor, motion carries.**

- **5. EIS CAD and RMS Discussion and Update:**

Director Moore shared where he felt SIRCOMM was with EIS and where they were going in the near future. Mr. Adam Missler from EIS summarized the issues SIRCOMM had encountered with the CAD and with an action plan for the entire project. He began with open items from 2014 to the open items in 2015. He summarized the issues listed as either bugs or issues and shared a handout of the actions and repairs completed and laid out the phase two plan and upgrades schedule for the SIRCOMM Cad system.

Mr. Pennington from the Magic Valley Paramedics started that the issue they were dealing with was the event number not coming up and the paramedics being unable to complete reports in a timely fashion. Mr. Missler offered to meet with them and address the issue and find the solution within the next few days.

Mr. Missler reported on the reconfiguration and shared the report with those in attendance stating most repairs were done between February and May of the previous year, the next phase was deployed and retraining for the dispatchers was scheduled for the end of June. Maps and fire were redone and approval was given in October for all new work stations which helped improve some of the recurring issues. Training was scheduled for late November and in December the upgrade was rolled out with all issues having been addressed. Mr. Missler noted that there were two lists of issues/bugs they had been working on. There was an original list and a list after the upgrade. EIS still shows two open tickets. One regarding the mapping delay and the other being the deployment of proper agency's to calls. He assured

everyone that they were being addressed. He noted that SIRCOMM must do an update for ERSI Licensing and Director Moore stated that he would take care of this item. Those in attendance shared their frustrations and issues with the CAD system and Commissioner McConnell asked if the disappearing screen issue had been resolved and Mr. Missler explained that it was not disappearing but was hidden behind the current screen. Many of the issues may be in the retraining process. The question of call volume being an issue with the SIRCOMM CAD as there is an extremely high call volume compared to other dispatch centers and Mr. Missler assured the group that call volume was not the problem and that he only shows two items being carried over and that there was some new software in place to address the issue with run cards and the assignment of proper agency to each incident. The discussion continued and included questions with history requests, recording logs and tracking, modifications, DMV issues, recreating issues, and new issues with the upgrade. Mr. Missler reassured Commissioner Bolduc that EIS is able to see everything the dispatchers can see when an incident occurs and that some of the bugs could not be recreated. Commissioner McConnell asked Mr. Missler if he felt the equipment/computers at SIRCOMM were up to date and Director Moore shared that new equipment/computers had recently been installed at every workstation. Mr. Missler offered to set up training for the issues that were occurring from the upgrades and stated that he and Ms. Barclay will continue working on the functionality of the system to find solutions for the “BUGS” and will work through or repair the issues.

- **6. Personnel Manual Discussion/Update:**

Director Moore stated that he is working with attorney Naylor updating the manual and hope to have it completed with next month.

- **7. Naylor & Hale Legal Contract**

Director Moore presented the new legal contract from Naylor & Hales with changes for the board’s approval & signature’s.

After reviewing the contract **a motion was made by Commissioner Howell to accept the contract as written, Commissioner McConnell second. All in favor, motion carried.**

- **8. Overview of Multi-Agency Meeting in January:**

It was suggested by those present that Mr. Tajkowski presentation on communication between the agencies not get too technical as it would be over many attendees heads. Capt. Hilliard suggested researching projects to increase extended coverage at a minimal expense such as the Hwy 93 Project that will help with the limited coverage such as in the Hagerman Valley. Commissioner Bolduc suggested having Mr. Tajkowski visit the area to see what would be possible. If something like the Hwy. 93 Project would work in that area. Director Moore shared that the Hwy 93 Project was a temporary fix and that a more permanent solution was in the works and that solar panels with batteries were supplying the electricity necessary for power. Commissioner Johnson was in favor of the Hwy.93 Project and Commissioner McConnell inquired as the communication issues along other border areas and suggested it become a priority project for officer safety. Commissioner Bolduc noted that it appears that SIRCOMM is becoming one of the several central communication areas in the State due in part to the involvement of Mr. Sean Tajkowski whom serves only as a consultant to SIRCOMM.

- **9. Ellen Dee Mountain Discussion:**

Director Moore shared that he had been in contact with Boise State Radio to move begin the process of developing a plan to co-locate equipment at this location. Further conversation will take place over the next several months. Also, discussed was using new technology to provide communication coverage in Southern Twin Falls County.

- **10. Communications Training and Hiring Program Discussion:**

Director Moore asked that this issue be tabled until the next Joint Powers Board Meeting. The board agreed and the chairman moved to the next item on the agenda.

- **11. Staff Report: Also tabled until next meeting.**

- **12. Open Comment Period:**

Commissioner Bolduc appreciated the large attendance and that the input received is much appreciated.

Sheriff Carter inquired if the mobile to MDT capacity still existed as he felt they were physically in place and could be activated giving the officers the

capability to see each other's calls and communicate car to car/agency to agency/dispatch to dispatch? Mr. Missler from EIS stated he would research the issue and get back to them in a timely manner. Capt. Hilliard asked if the AM messaging link was available and was advised to contact Brian Pike to see what is available on their phones and then MDT to MDT. Officer J.P. O'Donnell shared that he has the ability to look on the site and see who is on shift and who is available, however he feels it just needs to be activated on the system to permit interagency communication. Commissioner McConnell noted that it appears many of the issues with system appear to be from lack of communication and EIS was invited to assist in solving these issues if possible. Director Moore added that he and Officer O'Donnell were working together to find a solution that would work both for SIRCOMM and the City of Twin Falls.

- **13. Executive Session: None**

- **14. Next Meeting:**

Commissioner Bolduc asked if having the meeting in the morning was an advantage for everyone. Commissioners McConnell and Howell along with Captain Hilliard shared that mornings were much better. The board agreed to discuss it and will announce the date, time & location for the next meeting.

Meeting adjourned at 1120hrs.

Chairman Mark Bolduc



Date

Director John Moore



Date